

# Customer Site Database Report

## Southern Response

As at 22 September 2015: 4:36



### Site Details

<b>Southern Response</b> 6 Show Place ADDINGTON CHRISTCHURCH, NZ 8024	<b>Site Type:</b> Comm Standard <b>Site Status:</b> Active  <b>Cross Street:</b> Whiteleigh Avenue	<b>CS # (P):</b> [REDACTED] <b>Site #:</b> [REDACTED] <b>Corp. Account:</b> [REDACTED]
<b>Phone 1:</b> <b>Phone 2:</b>	<b>Ext 1:</b> <b>Ext 2:</b>	<b>Time Zone:</b> NZ <b>Daylight Saving Time (DST):</b> NZ
<b>Installation Company:</b> 77003 – SIGNATURE SECURITY GROUP LTD		<b>Service Company:</b> 40400 – Ecl Sec CHCH

### Agency Details

Agency	Address	Type	Phone 1	Phone 2
Armourguard Dispatch Centre	Building 6 666 Great South Rd ELLERSLIE, NZ 1051	S	080086 2832	096004877
Fire South Comms	NZ	F	033530190	
Police South Comms		P	033434834	09111
Ambulance Southern Dispatch		M	09111	095832637

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### Contact Details

Contacts				
<b>Contact Name:</b> 7798299-SRL 1 Level 1 Contacts ONLY		<b>Contact Type:</b> Alarm Contact		<b>Site Contact Valid:</b> 24 Feb 2015 – 1 Jan 2079
<b>CS Seq No.:</b> 10	<b>Relation:</b>		<b>Has Key?</b> N	<b>Authorisation:</b>
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Contact Name:</b> 7798300-SRL 2 Level 2 Contacts ONLY		<b>Contact Type:</b> Alarm Contact		<b>Site Contact Valid:</b> 24 Feb 2015 – 1 Jan 2079
<b>CS Seq No.:</b> 20	<b>Relation:</b>		<b>Has Key?</b> N	<b>Authorisation:</b>
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Contact Name:</b> 7798301-SRL 3 Level 3 Contacts ONLY		<b>Contact Type:</b> Alarm Contact		<b>Site Contact Valid:</b> 24 Feb 2015 – 1 Jan 2079
<b>CS Seq No.:</b> 30	<b>Relation:</b>		<b>Has Key?</b> N	<b>Authorisation:</b>
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Phone:</b> [REDACTED]		<b>Type:</b> SMS Contact	<b>Auto-Notify?</b> Y	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b> [REDACTED]				
<b>Contact Name:</b> 7565543-All Users Voice Code		<b>Contact Type:</b>		<b>Site Contact Valid:</b> 7 Jan 2011 – 1 Jan 2079
<b>CS Seq No.:</b>	<b>Relation:</b>		<b>Has Key?</b> N	<b>Authorisation:</b>
<b>Contact Name:</b> 7730019-[REDACTED]		<b>Contact Type:</b> Other		<b>Site Contact Valid:</b> 29 Nov 2013 – 1 Jan 2079
<b>CS Seq No.:</b>	<b>Relation:</b> Administrator		<b>Has Key?</b> N	<b>Authorisation:</b>
<b>Phone:</b> [REDACTED]		<b>Type:</b> Work phone	<b>Auto-Notify?</b>	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b>				
<b>E-mail:</b> [REDACTED]@southernresponse.co.n		<b>Type:</b> Email Address	<b>Auto-Notify?</b>	<b>Inactive Date:</b>
<b>Call Days:</b>				<b>Times:</b>
<b>Comments:</b>				
<b>Contact Name:</b> 7823002-Cleantastic		<b>Contact Type:</b> Authorised Irregular Open		<b>Site Contact Valid:</b> 1 Jul 2015 – 1 Jan 2079
<b>CS Seq No.:</b>	<b>Relation:</b> Cleaner		<b>Has Key?</b> Y	<b>Authorisation:</b>

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### General Dispatch

**General Dispatch Type:** permanent

**Effective From:** 18 Jan 2012

**Expires:** 1 Jan 2079

**Cross Street :** Whiteleigh Avenue

**Map Book :** Wises **Map Page :**

**Map Coordinates:**

**Patrol Keys:** [11:KEY]

**Patrol Codes:** [11:CODE]

**Panel Location:** [11:PANELLOC]

**Key Pad:** CARD READERS

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Site Dispatch - Page

### System Details

CS #:

System Type: CIRF Concept Inner Range Fast

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### Glossary

*NOTE: Some sections may not be displayed depending on the parameters supplied to the report*

#### **Section: Site Details**

Shows details related to the site and location of the premise

**Cross Street:** Nearest major intersecting street

**Code Word:** Voice verification code that can be used by anyone for the site. This is used by monitoring staff to verify a contact

#### **Section: Agency Details**

Details of Patrol Response and Emergency Services associated with the site

#### **Section: Contact Details**

Details about current contacts associated with the site

**Contact Type:** Used to classify the different types of contacts.

**Site Contact Valid:** Period of time the contact is considered to be valid for the site

**CS Seq No:** The order in which this contact would appear on a call list

**Relation:** Specifies the relationship or association between the contact and the customer or site

**PIN:** Unique voice verification code. Used by monitoring staff to verify an individual contact

**Has Key?** Specifies if the contact possesses a key to the site. Set to Y if the contact has a key

**Authorisation:** The authority level the contact has for responding to and reporting issues with this system

**Auto Notify?** Determines if contact is to receive automatic e-mail/SMS notification for certain system events. Set to Y if enabled

#### **Section: General Dispatch**

General instructions that inform the operator about specific circumstances at a site (e.g. guard dog)

#### **Section: Site Dispatch**

Specific alarm monitoring procedures detailing instructions for each alarm event

**Type:** Describes nature of the dispatch instructions (Permanent/Temporary)

**Service Type ID:** The type of monitoring service the page is used for. A service type is assigned to an event and an event is assigned to a zone

#### **Section: System Details**

The details that relate to a specific Alarm Control Panel at the premise

#### **Zone Details**

Describes zones on each CS#

**Zone:** The point at which the alarm signal originates

**State:** The state of the alarm when the zone is tripped

**Comment:** The zone description used by monitoring and technical support staff

**Event:** Events are used to define alarm signals and determine how the alarm signals are processed

**Pg:** Refers to the "Site Dispatch" page number containing the relevant monitoring procedure for that event type

#### **System Users**

List of users with alarm codes

**User ID:** Used to identify the user associated with a specific alarm code

**Contact:** The name of the alarm user

#### **System Schedules**

Defines the days/times when access to a site monitored by the alarm system is allowed

**Schedule #:** Identifies a given monitoring schedule