

Security training

August 2015

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SOUTHERN RESPONSE EARTHQUAKE SERVICES LTD



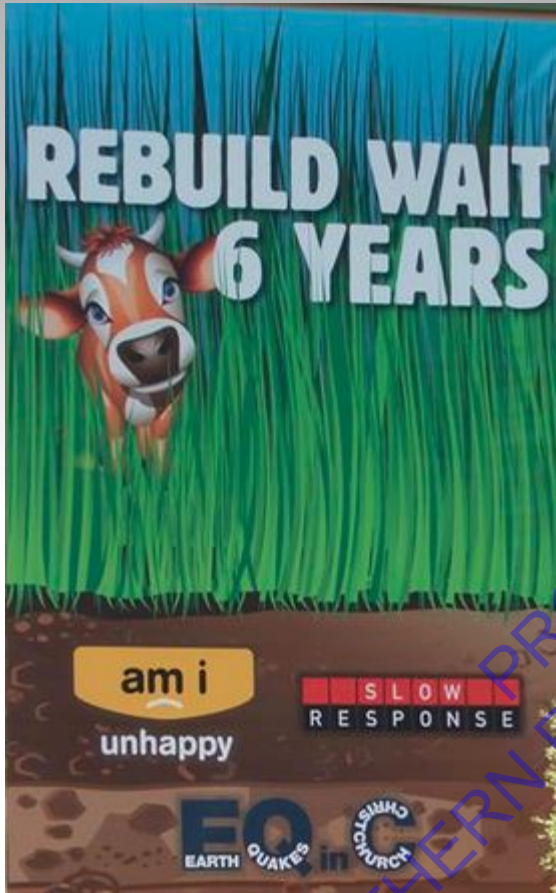
Objectives

- Understanding Issue Motivated Groups (IMG)
- Tactics
- Conflict, negotiation and behavioural logic
- Fostering a challenge culture
- Policy
- Trespass Act & Implementation
- Key people within the business

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Issue Motivated Groups



SOUTHERN
RESPONSE
CLASS
ACTION



the future
Rebuild Christchurch

The voice and ears of Christchurch.

SOUTHERN
RESPONSE

Urupare ki te Tonga



Issue Motivated Groups Defined

- Members within the community that speak up or oppose the development of a project
- Groups are united by a common cause

IMG Examples



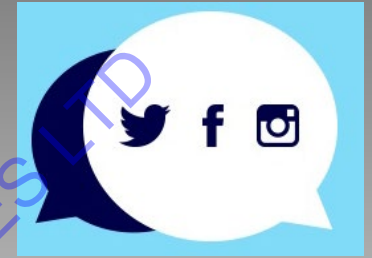
Tactics

- 'Educate the public'
- Protest
- Official information requests
- Legal collective approach
- Intimidation and aggressive behaviour

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Protect yourself



- Don't engage in social media
- Remember that social media is sensationalised
- Be mindful of who you are speaking to in social scenarios
- Don't talk about work outside the office
- PIN protect your phone
- Destroy all printed unused documentation
- DO speak to your manager

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Conflict & Negotiation

Conflict

A state of disharmony between incompatible persons ideas or interests; a clash

Negotiation

To confer with another or others in order to come to term with or reach an agreement.

To arrange or settle by discussion and mutual agreement

We experience this on a daily basis



Behavioural logic



Media policy

- Encourage a challenge culture
- Direct enquires to the communications team, agree the strategy
- Be polite, stay away from cameras
- Media enquiries should be answered by the communications team



Policy & Support

- Panic alarm policy

https://southsite.southernresponse.co.nz/media/362868/panic_alarm_procedurev2.pdf

- Record the incident

<https://southsite.southernresponse.co.nz/forms/health-and-safety/aggressiveunacceptable-behaviour-online-form/>



Precursor's to trespass notices

- Inform a manager if you are aware of an unauthorised person within the building
- All visitors need to sign in
- Threatening or aggressive behaviour
- On site – all contractors & visitors need to be identified, inducted & signed onto site
- Any incidents need to be recorded

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Trespass notices

- Zero tolerance attitude
- When is a trespass notice issued
- Relevant legislation – Trespass Act 1980, section 3 & 4
- Trespass notices are valid for 2 years
- Trespass authorities



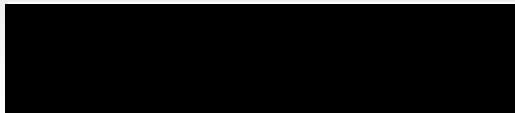
Authorities

Southern Response

Peter Rose

Casey Hurren

Tony Feather



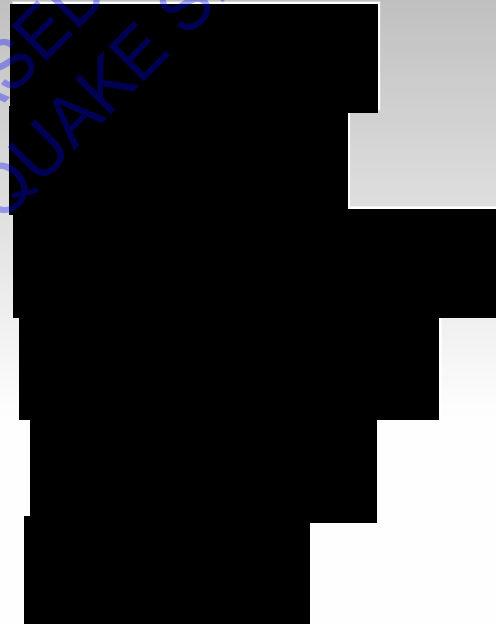
Linda Falwasser

Sarah Giles

Anthony Honeybone

First Security

Arrow



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Questions?

